

# Academic Technologies: Browser Compatibility

## Checking Browser Compatibility

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### Important Considerations

To ensure that you have a successful experience in using Blackboard 7.3, you should use the right operating system and browser, properly configure your browser and be sure to use appropriate filenames (please see below).

### Use the Right Browser for your Operating System

To ensure that all features in Blackboard 7.3 work properly, use a computer that is running an operating system and browser that have been fully certified by Blackboard. These are:

- Windows XP: Internet Explorer 6 &7, Netscape 8.0, and Firefox 2.0
- Windows Vista: Internet Explorer 7, Netscape 7.1, and Firefox 2.0
- Mac OS 10.3 (Panther): Safari 1.2
- Mac OS 10.4 (Tiger): Safari 2 and Firefox 1.5

### Operating Systems and Certified Browsers

	Windows XP	Windows Vista	Mac OS 10.3	Mac OS 10.4
Internet Explorer 6	Certified			
Internet Explorer 7	Certified	Certified		
Netscape 7.1		Certified		
Netscape 8.0	Certified			
Firefox 1.5				Certified
Firefox 2.0	Certified	Certified		
Firefox 3.x	See info below	See info below		
Safari 1.2			Certified	
Safari 2				Certified

Firefox 3.x is not fully certified by Blackboard; however, there is a work-around that will permit Firefox 3.x to work with Blackboard 7. For instructions on installing the work-around, please visit <<http://www.ohio.edu/blackboard/bb7support/docs/Firefox3Patch.pdf>>

### Configuring Your Browser:

- JavaScript must be enabled.
- Cookies must be enabled.
- Pop-up windows must be enabled.
- Set Internet Explorer to Trust **http://bb7pilot.ohio.edu/**

## Configuring Internet Explorer 7

If you are using IE 7, please add Blackboard as a Trusted Site and Allow Status Bar Updates via Script. To address these two issues, you must add **http://bb7pilot.ohio.edu** as a Trusted Site and you must set the browser scripting as follows.

### Add Blackboard as a Trusted Site:

1. Open the Blackboard login page in Internet Explorer 7.0 and choose **Tools** and select **Internet Options**.
2. Go to the Security tab and click on the **Trusted Sites** icon. Click **Sites** to open it.
3. The URL for the Blackboard Academic Suite server should appear in the **Add this website to the zone field**. If not, enter the URL that is used to access the Blackboard Academic Suite in the field. ( <http://bb7pilot.ohio.edu> ) Click **Add**.
4. If the site was added correctly then the Blackboard site should display under **Websites**  
NOTE: Make sure that Require server verification (https:) for all sites is **NOT** checked.
5. Choose **Close** and then **Ok**.

### Allow Status Bar Updates via Script

1. Open the Blackboard login page in Internet Explorer 7.0 and choose **Tools** and select **Internet Options**.
2. Go to the Security tab and click the **Internet** zone. Then select **Custom** level.
3. Scroll down to Scripting. Enable “**Allow status bar updates via script**”. Select **OK**.
4. You may receive a Warning. Please select **Yes**.
5. Choose **Close** and then **OK**.

### Use Appropriate File Names

Only use the following characters and extensions in your filenames:

- Letters (A-Z, a-z)
- Numbers (0-9)
- Underscores ( \_ )
- Include File Extensions (for example, .pdf, .doc, .docx, .ppt, etc.)
- Avoid Spaces in file names